

From: Ruth Harris
To: Microsoft ATR
Date: 1/12/02 2:15am
Subject: Microsoft settlement

I am disappointed that the DOJ seems to have caved in to Microsoft. This is a company that engages in clearly unethical behavior. I can give you an example.

A friend who is a consultant works closely with a business organization and had his email account through them and the ISP they used which also hosted their website. The organization decided to make online ordering of their products available to their customers.

In order to do this they needed "shopping cart" software and decided to purchase that offered by Microsoft. They went to the appropriate website to download it and went through all the steps to do so. At the end when they clicked the button to complete the process, the Microsoft website hijacked their website off their ISP's server. They were unable to get the process undone. Phone calls to Microsoft were futile. They all lost their email access as a result

I don't care how much money Bill Gates donated to politicians. This sort of behavior should be stopped.

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